

# SEAT RETURN and TRANSFER

## Seat Return and Transfer

During the 2024-25 A-League season, Western United will trial a Seat Return or Transfer option to allow full season reserved seat members to return their seat for matches they cannot attend and would like them used by other members or fans.

Members are welcome to email their questions about the Seat Return or Transfer program to the Membership team at [membership@wufc.com.au](mailto:membership@wufc.com.au)


This process is available to the following 2024-25 full season A-League Men's membership holders:


- The Ironbark Society
- Platinum
- Gold
- Silver
- Bronze

## STEP 1: LOG INTO YOUR MEMBERSHIP ACCOUNT VIA THE PORTAL

Visit <https://wufc.memberlink.net.au/memberhome> and log into My Account using your Membership Number as your Username.

If you can't remember your Password, select 'Forgotten your Password?' which will send an email to the email address linked to your Membership to assist you with logging in.



PACKAGES INFORMATION MERCHANDISE CONTACT US MY ACCOUNT 

### Forgotten your password?

If you forgotten your password or logging in for the first time, please use the reset password button to activate your account.

[RESET PASSWORD](#)

Not a member yet? - Please choose a membership package to suit your needs and follow the steps to register your details.

### Member login

Please sign in to manage your account.

Username

Password

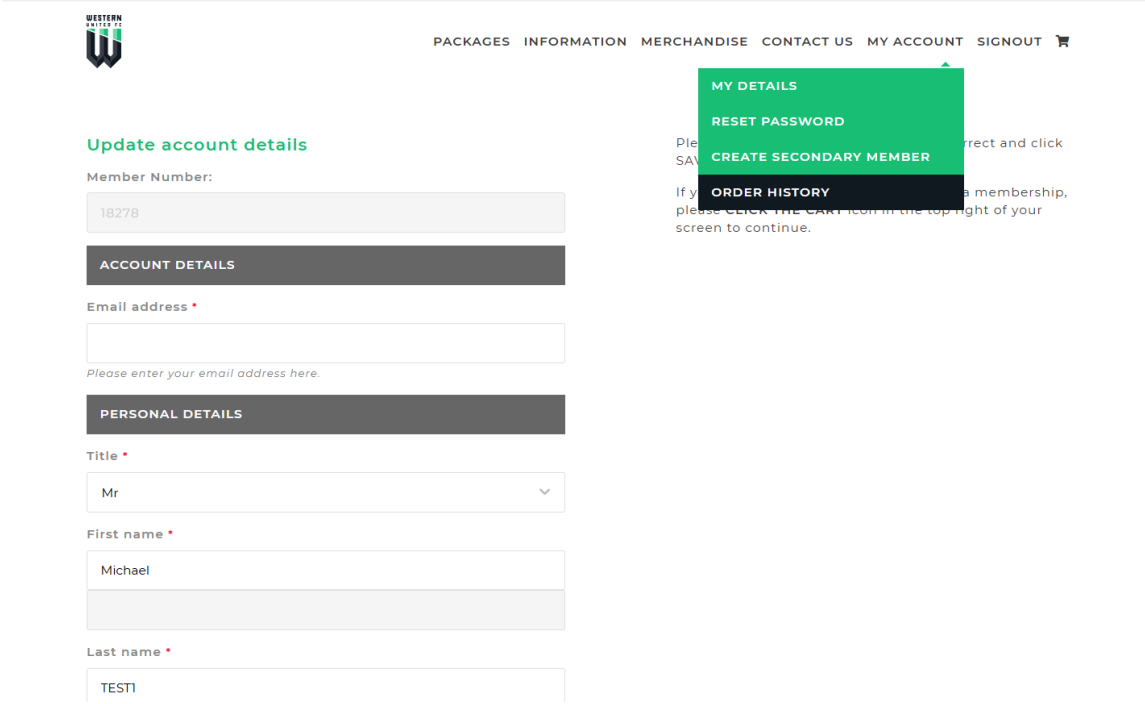
[Forgotten your password?](#)

[SIGN IN](#)

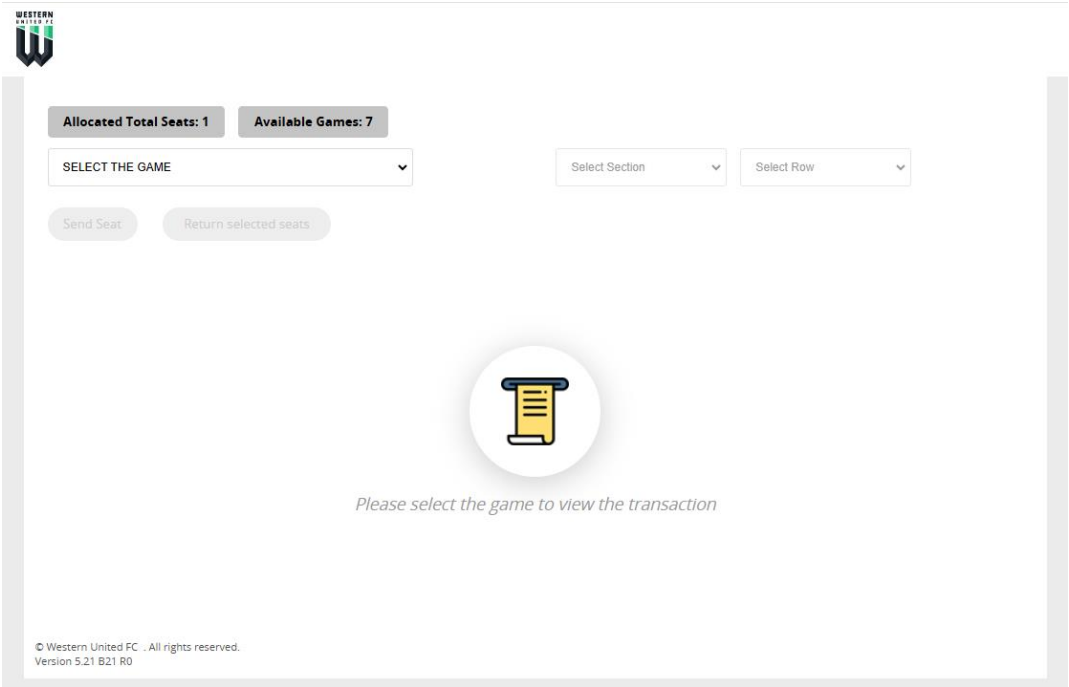
Remember my username  
Uncheck if you are on a shared computer.

Once you have logged into your account, you will see 'My Account' in the top menu bar.

Navigate to the 'My Account' menu and click on 'Order History' in the drop-down menu.



The 'Order History' page will display, which will show the number of Memberships that you hold and the number of matches remaining in the season.



## STEP 2: SELECTING THE MATCH AND SEATS FOR RETURN OR TRANSFER

On this page, select the match that you are returning or transferring your seat(s) for. Then select the seats that you are returning for the match that you selected.

WESTERN UNITED FC

Allocated Total Seats: 1 Available Games: 7

ALM 08 Western United v Auckland FC Select Section Select Row

Send Seat Return selected seats

Select your seats to share or return

<input type="checkbox"/>	Game Info	Seating info	Status
<input type="checkbox"/>	<b>Game:</b> ALM 08 Western United v Auckland FC <b>Venue:</b> IRONBARK FIELDS <b>Date/Time:</b> Sun Feb 23 2025 17:00:00 GMT+1100 (Australian Eastern Daylight Time)	<b>Section:</b> S4 <b>Row:</b> D <b>Seat:</b> 11	

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## STEP 3: CONFIRM AND ACCEPT

Once you are satisfied that you have selected to return or transfer the correct seats for the correct match that you are unable to attend, accept the Terms and Conditions and select 'Return Seats.'

WESTERN UNITED FC

Allocated Total Seats: 1 Available Games: 7

ALM 08 Western United v Auckland FC Select Section Select Row

Send Seat Return selected seats

1 seat selected

Game Info

**Game:** ALM 08 Western United v Auckland FC  
**Venue:** IRONBARK FIELDS  
**Date/Time:** Sun Feb 23 2025 17:00:00 GMT+1100 (Australian Eastern Daylight Time)

Please Note:  
You have chosen to return your membership seat(s) for resale. Upon completing this process you will be unable to retrieve your returned seat(s) and your membership barcode(s) will be disabled for the selected game.

Please read the [terms & conditions](#) before confirming.

I have read and accept the terms and conditions for returning seats

Return Seats Cancel

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After returning or transferring your seat(s), you will see a note indicating that your membership barcode has been disabled for that game and superseded by the ticket returned or transferred.

The screenshot shows a web interface for Western United FC. At the top left is the Western United logo. Below it, there are two buttons: "Allocated Total Seats: 1" and "Available Games: 7". A dropdown menu shows "ALM 08 Western United v Auckland FC". To the right are "Select Section" and "Select Row" dropdowns. Below these are "Send Seat" and "Return selected seats" buttons. A section titled "1 seat selected" contains a table with columns "Game Info", "Seating info", and "Status". The "Game Info" column is checked and contains the following details:

- Game: ALM 08 Western United v Auckland FC
- Venue: IRONBARK FIELDS
- Date/Time: Sun Feb 23 2025 17:00:00 GMT+13:00 (Australian Eastern Daylight Time)

A modal message box is overlaid on the table, containing the text: "Please Note: Membership barcode(s) have been disabled for the selected game, and your seats have been returned for resale." Below the modal is a blue "Ok" button. At the bottom left of the page, there is a copyright notice: "© Western United FC . All rights reserved. Version 5.21 B21 R0".